

LIMITED WARRANTY FOR ARTIFICIAL CHRISTMAS TREES

Please read this warranty thoroughly and familiarize yourself with its restrictions and requirements.

National Tree Company warrants its trees against **manufacturer-only defects for a period of five (5) years from date of purchase.** (White Trees, one year).

Manufactured defective parts will be repaired or replaced.

The lights on Pre-Lit Trees are warranted for **a period of two (2) years from date of purchase** (see below).

This Warranty does not apply to Trees that are used as display trees in the store.

PRE-LIT TREES LIMITED WARRANTY

National Tree Company warrants the light sets on its Pre-Lit trees against **manufacturer-only defects in material or workmanship for a period of two (2) years from date of purchase.** Culpability of Company is limited to replacement of defective light set only.

To have the Warranty placed into effect, a Proof of Purchase is required, noting purchase date.

Keep product away from heat and moisture. This limited warranty does not cover damage resulting from accident, misuse, abuse, negligence, or normal wear. In these instances, parts can be purchased at a reasonable fee plus shipping charges.

Shipping Costs under Warranty Terms: National Tree Company will pay the cost of shipping (to our facility and back to customer), under warranty terms, during the first season of use. After the second season of use, the customer will be responsible for cost of delivery to our facility. All shipping costs for warranty service after the third year of use will be the responsibility of the customer.

WARRANTY SERVICE:

Customers are required to contact National Tree Company for authorization of return prior to shipping product for warranty service. Email us at service@nationaltree.com or call 1-888-494-PART (7278). Or, write National Tree Company, Attn: Customer Service Dept., 2 Commerce Drive, Cranford, NJ 07016. Include our style number, UPC code, a copy of dated sales receipt with store name noted (mandatory), a detailed description of the problem, and your address and phone number.

At the discretion of National Tree Company, you may either receive a replacement part or be instructed as to which part(s) to ship prepaid to National Tree for our inspection and determination and/or possible repair. Replacement or repair as provided by this limited warranty is our exclusive remedy to the consumer and does not place National Tree Company liable for any incidental or consequential damages.

RETAIN FOR YOUR RECORDS

Tree Style No. _____ UPC Code _____

Store Where Purchased _____

Date Purchased _____ Price _____

New product registration can only be completed online at www.nationaltree.com.

SAVE YOUR SALES RECEIPT. It will be needed when requesting warranty service.

A Tree Assembly and Shaping Video is available online. Please visit the Customer Service tab at www.nationaltree.com to view.



2 Commerce Drive, Cranford, New Jersey 07016 USA
www.nationaltree.com